| Commun                                                                                                                                             | nity Advisory Comr                                                      | nittee Qı      | ıarter    | ly/Annu                                                              | ıal Visit                     | ation Repor      | t                  |               |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|----------------|-----------|----------------------------------------------------------------------|-------------------------------|------------------|--------------------|---------------|
| County                                                                                                                                             | Facility Type - ☐ Family Car ☐ Adult Care Home ☐ Nur ☐ Combination Home | e Home         |           | Facility Na                                                          |                               | •                |                    |               |
| Visit Date / /                                                                                                                                     | Time Spent in Facility                                                  | hr             | min       | Arrival Tim                                                          |                               | □am □pm          |                    |               |
| Name of Person Exit Interview was held with_                                                                                                       | /N/                                                                     | - 0.T'#-\      | Interv    | view was hel                                                         | eld □In-Pers                  | son □Phone □Adr  | nn. □SIC(Superviso | r in Charge)  |
| Other Staff Rep (Name &Title) Committee Members Present:                                                                                           |                                                                         |                |           |                                                                      | Report Com                    | nnleted hv       |                    |               |
| Committee Members 1 Tesent.                                                                                                                        |                                                                         |                |           |                                                                      | report con                    | ripieted by.     |                    |               |
| Number of Residents who received personal v                                                                                                        |                                                                         | s:             |           | 1                                                                    |                               |                  |                    |               |
| ě ,                                                                                                                                                |                                                                         |                |           | Ombudsman contact information is correct and clearly posted. □Yes□No |                               |                  |                    |               |
| The most recent survey was readily accessible<br>(Required for Nursing Homes Only)                                                                 | e.□Yes □ No                                                             |                |           | Staffing information is posted. ☐ Yes ☐ No                           |                               |                  |                    |               |
| Resident Profile                                                                                                                                   | 9                                                                       |                |           | Comr                                                                 | ments &                       | Other Obser      | vations            |               |
| 1. Do the residents appear neat, clean and od                                                                                                      |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 2. Did residents say they receive assistance w                                                                                                     |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| Ex. brushing their teeth, combing their hair,                                                                                                      | •                                                                       | 7              |           |                                                                      |                               |                  |                    |               |
| their eyeglasses? □Yes □ No                                                                                                                        | Ü                                                                       | ,              |           |                                                                      |                               |                  |                    |               |
| 3. Did you see or hear residents being encour                                                                                                      | aged to participate in their car                                        | re ·           |           |                                                                      |                               |                  |                    |               |
| by staff members? □Yes □ No                                                                                                                        |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 4. Were residents interacting w/ staff, other re-                                                                                                  | sidents & visitors? □Yes□No                                             |                |           |                                                                      |                               |                  |                    |               |
| 5. Did staff respond to or interact with resident                                                                                                  | ts who had difficulty                                                   |                |           |                                                                      |                               |                  |                    |               |
| communicating or making their needs know                                                                                                           | n verbally? □Yes □ No                                                   |                |           |                                                                      |                               |                  |                    |               |
| <ol><li>6. Did you observe restraints in use? ☐Yes ☐</li></ol>                                                                                     |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 7. If so, did you ask staff about the facility's re-                                                                                               |                                                                         |                |           |                                                                      |                               |                  |                    |               |
|                                                                                                                                                    | Accommodations                                                          |                |           | Comi                                                                 | ments &                       | Other Obse       | rvations           |               |
| 8. Did residents describe their living environment                                                                                                 |                                                                         | )              |           |                                                                      |                               |                  |                    |               |
| <ol><li>Did you notice unpleasant odors in commor</li></ol>                                                                                        |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 10. Did you see items that could cause harm of                                                                                                     |                                                                         | )              |           |                                                                      |                               |                  |                    |               |
| 11. Did residents feel their living areas were to                                                                                                  | -                                                                       |                |           |                                                                      |                               |                  |                    |               |
| 12. Does the facility accommodate smokers?                                                                                                         |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| <b>12a.</b> Where? □ Outside only □ Inside only □                                                                                                  |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 13. Were residents able to reach their call bells with ease? ☐ Yes ☐ No                                                                            |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 14. Did staff answer call bells in a timely & courteous manner? ☐Yes ☐ No 14a. If no, did you share this with the administrative staff? ☐ Yes ☐ No |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| Resident Services                                                                                                                                  |                                                                         |                |           | Comr                                                                 | monte 2                       | Other Obser      | vations            |               |
| 15. Were residents asked their preferences or                                                                                                      |                                                                         |                |           | Collin                                                               | illelits &                    | Other Obser      | vations            |               |
| planned for them at the facility?   Yes                                                                                                            | •                                                                       |                |           |                                                                      |                               |                  |                    |               |
| <b>16.</b> Do residents have the opportunity to purch                                                                                              |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| choice using their monthly needs funds?                                                                                                            | · ·                                                                     |                |           |                                                                      |                               |                  |                    |               |
| <b>16a</b> . Can residents access their monthly need                                                                                               |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| ☐ Yes ☐ No                                                                                                                                         |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 17. Are residents asked their preferences abo                                                                                                      | ut meal & snack choices?                                                |                |           |                                                                      |                               |                  |                    |               |
| ☐ Yes ☐ No                                                                                                                                         |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 17a. Are they given a choice about where they                                                                                                      | y prefer to dine? ☐Yes ☐ No                                             |                |           |                                                                      |                               |                  |                    |               |
| 18. Do residents have privacy in making and r                                                                                                      | eceiving phone calls?                                                   |                |           |                                                                      |                               |                  |                    |               |
| ☐ Yes ☐ No                                                                                                                                         |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 19. Is there evidence of community involveme                                                                                                       | nt from other civic, volunteer of                                       | or             |           |                                                                      |                               |                  |                    |               |
| religious groups? □Yes □ No                                                                                                                        |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| 20. Does the facility have a Resident's Council                                                                                                    | il? □Yes □ No                                                           |                |           |                                                                      |                               |                  |                    |               |
| Family Council? ☐Yes ☐ No                                                                                                                          |                                                                         |                |           |                                                                      |                               |                  |                    |               |
| Areas of Concer                                                                                                                                    |                                                                         |                | ha :==:-1 | Dia !!                                                               | omo fra u · " ·               | Exit Sum         |                    | o ony chamara |
| Are there resident issues or topics that need for<br>visit?                                                                                        | ollow-up or review at a later tir                                       | ne or auring t | ne next   |                                                                      | ems from "A<br>during the vis | reas of Concern" | Section as well as | s any changes |
| viole.                                                                                                                                             |                                                                         |                |           | ODSEIVEU C                                                           | aaring uit vit                | on.              |                    |               |
|                                                                                                                                                    |                                                                         |                |           |                                                                      |                               |                  |                    |               |

This Document is a **PUBLIC RECORD.** <u>Do not</u> identify any Resident(s) by name or inference on this form. <u>Top Copy</u> is for the Regional Ombudsman's Record. <u>Bottom Copy</u> is for the CAC's Records.